



22 DECEMBER 2009

CABLE & WIRELESS INTERNATIONAL (CWI) AND POST AND TELECOM OF KOSOVO (PTK) EXTEND MOBILE PARTNERSHIP FOR FURTHER THREE YEARS

- CWI's subsidiary Monaco Telecom International (MTI) to provide range of new services to PTK to improve mobile customer offers
- CWI's special adviser Lord Robertson of Port Ellen, former NATO Secretary General celebrates partnership extension at special ceremony in London

CWI, the international full service provider, today announces its subsidiary MTI has extended its contract to support PTK in the management of its mobile network for a further three years. Under the partnership CWI's operation in Monaco, MTI, will also continue to carry all of PTK's international mobile traffic as well provide use of Monaco's international dialling code, until the country is awarded its own.

PTK launched Kosovo's first licensed mobile operator in 2000. Since this time MTI has supported PTK to become the market leading mobile operator in Kosovo. Kosovo has a population of two million and PTK has recently achieved an important milestone by signing up over one million mobile customers.

The contract extension includes the delivery of new services to develop the competitiveness of PTK's customer offering in Kosovo including:

- Value added services such as SMS welcome and firewall services, roaming management and steering services and mobile content services
- Operational support services such as GPRS billing
- Fraud detection and prevention services

The extension also includes, for the first time, an agreed transition plan to ensure PTK has all the support it needs from MTI to ensure a smooth migration for mobile customers to a new country code in the future.

The three year contract extension was signed at a special ceremony in London on Wednesday 16 December. Attending the signing was PTK's Chief Executive, Dr Shygyri Haxha, CWI's special adviser, Lord Robertson of Port Ellen, former

NATO Secretary General, CWI Development Director, Adam Dunlop and Director of Monaco Telecom International Reda El-Mejjad.

Tony Rice, Chief Executive of CWI commented "I am delighted that PTK has extended our partnership for a further three years. Kosovo has seen huge growth in the use of mobile services and we are pleased to be able to support PTK in meeting this demand and making sure the people of Kosovo enjoy world class service."

Lord Robertson of Port Ellen, former NATO Secretary General, commented "Good telecom services play a crucial role in strengthening and developing a country's economy. PTK can be proud that it's playing such a role in Kosovo. The PTK management team is to be commended for surpassing the important milestone of 1 million mobile customers. The new agreement will allow PTK to continue to improve the service it provides its customers."

Dr Shyqyri Haxha, Chief Executive Officer of PTK commented "I am very pleased to extend our partnership with Monaco Telecom International. The new services will improve our performance and therefore develop the value of PTK going forward."

Notes to Editor

CWI is the majority shareholder of Monaco Telecom.

Monaco Telecom was created in 1997 following the government's decision to privatise the Principality's incumbent public telecommunications operator, the Office Monégasque des Téléphones.

Monaco Telecom is the market-leader across all services in the Principality of Monaco and also operates across a diverse range of international geographies such as French speaking Africa, Afghanistan and Kosovo.

About CWI

CWI is an owner and operator of market-leading telecoms businesses. Headquartered in London, we operate through four regionally-based business units – the Caribbean, Panama, Macau and Monaco & Islands. We are a full-service telecommunications provider offering mobile, broadband, and domestic and international fixed line services, as well as enterprise and managed service telecom solutions.

Our mission is to develop a portfolio of world class telecom businesses. Our businesses will be world class in terms of the products we offer; the service levels we provide; the training, career development and motivation levels of our people; and our financial performance. We aim to attain leadership in all of our product categories and markets.

www.cwig.com

Contacts

| CWI | | | |
|------------------|--|---------------------------|---------------------|
| Lachlan Johnston | Brand & Communications Director | lachlan.johnston@cwig.com | +44 (0) 7800 021405 |
| Claire Wallace | Director of Internal & External Communications | claire.wallace@cwig.com | +44 (0) 7887 628275 |
| FINSBURY | | | |
| Rollo Head | | | +44 (0) 20 72513801 |
| | | | |